

FLORIN COUNTY WATER DISTRICT

Re: Notification of Local Post Office Break-Ins

Dear Customer of Florin County Water District:

The Florin County Water District ("District") takes the security of its customers' personal information very seriously and strives to keep you apprised of any incidents that may affect your personal information. The United States Postal Service ("USPS") office where the District maintains its post office box ("P.O. box") has experienced a series of break-ins over the last month. The doors of several P.O. boxes, including the District's, were smashed open. The District's mail often includes checks written by its customers; unfortunately, because there was no camera in the USPS office when these break-ins occurred, it is unknown whether any of the District's mail was stolen. Therefore, we have no way of knowing if any mail with customers' checks was stolen.

The District has been in continuous conversation with USPS employees since the break-ins to ensure the District's mail is safer in the future. The USPS office has already installed cameras in the P.O. box room, decided to lock its doors during additional nighttime hours, and caught one of the suspects. If the break-ins continue to happen regardless of these steps, the District will take additional action to ensure greater safety for its customers' personal information.

If you recently mailed a check to the District, please consider taking the following steps:

- 1) Call the District to ensure that we received your payment;
- 2) Monitor your bank account for suspicious activity;
- 3) If you suspect your check was stolen, contact your bank to cancel the check.

Remember that you are always welcome to drop off payment in person during the District office's open hours.

For more information, please contact the District at (916) 383-0808 or visit us in person at 7090 McComber Street, Sacramento, CA 95828. There is also a payment drop box located next to the front door of the office.

Thank you for your understanding,

Edmond Leggette

General Manager

Florin County Water District





